

Information for international users

The Association

The Tenants' Protection Association *DMB Mieterschutzverein Frankfurt am Main e.V.* was founded in 1908 already. The Association has more than 20,000 members. Therefore, *DMB Mieterschutzverein Frankfurt* is the largest tenants' association in the federal state of Hessen.

Being an association, we are in the position to offer competent advice to our members through our ten employed lawyers at moderate rates.

The German Legal Services Act only allows us to provide consultation services to the members of our association. According to the law, we are not allowed to represent our members in court proceedings. If a court proceeding is unavoidable, we will be pleased to help you in choosing a lawyer with experience in landlord and tenant law.

How to become a member

Please complete the [declaration of membership](#) and send it to us or just simply visit us at our **headquarters** located in [Eckenheimer Landstrasse 339](#) and sign a declaration of membership there. Consultation services and information is provided at our headquarters by our lawyers on Monday to Thursday from 9.00 a.m. to 7.00 p.m. and on Friday from 9.00 a.m. to 5.00 p.m.; please make an appointment. To make an **appointment**, please call **069 560 10 57-0**.

In urgent cases (for example, if a lawsuit has been filed against you or if you have received a summary court notice or in case of termination without notice), you can come to our open consultation hours on Wednesday from 2.00 p.m. to 5.00 p.m.

If you wish to become a member at our **branch office in Höchst** at Melchiorstraße 15a and require subsequent consultation, please make an appointment first under **069 307625**.

The annual membership fee for tenants costs 96,00 Euro and the annual membership fee for tenants of commercial units costs 162,00 Euro. The membership fees are to be paid for one year in advance.

The membership fee includes a [legal protection insurance](#) for legal disputes between tenant and landlord. The insurance covers the self-occupied residential unit that you are a member with in our association. Insurance liability commences after a three-month waiting period, however only for disputes which were not already present at or before admission.

Please note that the membership fee for commercial units does not include a legal protection insurance.

To become a member, we charge a one-time admission fee of 10,00 Euro. The membership may be terminated to the end of the 2nd calendar year.

You may use the consultation services of our lawyers immediately upon cash payment of the admission fee and the annual fee or if you have given us a direct debit authorization for the annual fee.

Our Services

- Free legal advice

Our lawyers provide consultation services to our members in all rent-related matters:

- Utilities statements
- Rent increases
- Defects
- Reduction of rent
- Termination
- Redecoration obligations
- Security deposit claims

and many other questions in connection with the rented unit.

- Brief telephone information

Brief information which does not require verification of the facts and review of the rental agreement is provided to our members over the telephone from Monday to Friday in the time between 11.00 a.m. and 1.00 p.m. under 069 5601050 (please have your member number available).

- Correspondence

If you wish, we will also take care of any necessary correspondence with your landlord, the building management or the authorities in return for a small fee (8,00 Euro for a simple letter and 12,00 Euro for a registered letter/return receipt).

- Legal protection insurance

The membership fee for residential units at the same time includes a [legal protection insurance](#) for legal disputes between tenant and landlord.

- Free Tenants' Newsletter

If you wish, you will receive the Tenants' Newsletter published by the German Tenants' Association [Deutscher Mieterbund](#) free of charge. This newsletter will inform every two months about everything that is of interest to tenants.

Important:

Our lawyers can only provide appropriate advice if you bring along all your documentation pertaining to the rent relationship. Therefore don't forget to bring:

- Rental agreement (very important!);
- Utilities statements;
- Rent increase demands;
- Meter reading documentation;
- Any other documents.

Please note that legal consultation will be provided in German language only. If German is not your native language, we recommend that you bring along someone to the appointment who speaks German fluently. Rent-related problems often involve complicated legal issues which require exact understanding on both sides. Therefore, please bring along someone with very good command of German (friend, relative, acquaintance)!